



FLATWORK IRONER  
WARRANTY CERTIFICATE  
HEATED-ROLL IRONERS



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**X-SERIES IRONERS**

- 3-YR LIMITED PARTS
- 5-YR KEY COMPONENT
- 7-YR HEATED-ROLL



## Continental Care Product Warranty for Flatwork Ironers

### X-SERIES MODELS - X13 & X20

Revised May 2012 (Starting Serial Number by Model Available Upon Request)

#### I. What the Limited Warranty Covers and For How Long

Continental in Oshkosh, WI extends this limited warranty to the original owner (Purchaser), or by written factory authorized warranty transfer to a new owner, of a Continental brand flatwork ironer (Equipment).

Continental will repair or replace, free of charge, any part which fails as a result of a defect in material or workmanship for a period of three years (36 months) after the date of original installation, but no later than three-and-one-half years (42 months) from the date of Equipment manufacture. If installation is not completed by an authorized Continental Distributor (Distributor), then two years from the date of original installation, but no later than two-and-one-half years (30 months) from the date of Equipment manufacture. Additionally, Continental will repair or replace, free of charge, the following if failure as a result of a defect in material or workmanship occurs:

- The roll (X13, X20) for a period of seven years (84 months) after the date of original installation but no later than seven-and-one-half years (90 months) from the date of Equipment manufacture.
- The main frame, all rolls and radiant burner assembly (X20 only) for a period of five years (60 months) after the date of original installation but no later than five-and-one-half years (66 months) from the date of Equipment manufacture.
- For all new replacement parts, the remaining term of the limited warranty of the Equipment to which the parts are incorporated or one year (12 months) from the date of sale of the parts, whichever time period is greater.

If the date of installation of the Equipment cannot be definitely determined, the date of installation shall be deemed to be 90 days after the date of sale by Continental to the Purchaser.

#### II. What the Limited Warranty Does Not Cover

- Continental will not provide the replacement of fuses, roll covers, padding, feed/return ribbons, gaskets, seals and belts under this limited warranty.
- Continental will not provide replacement of any part which fails for reasons other than defective material or workmanship. This includes, but is not limited to, failure as a result of abuse, misuse, improper installation or maintenance and transportation damage.
- Continental will not honor this warranty for parts which have been altered without the written consent of Continental's President or if parts have been altered in any way, so as in the judgement of Continental, to adversely affect the stability or reliability of the Equipment or parts.
- Continental will not honor this warranty if parts from a manufacturer other than Continental have been incorporated on the Equipment or if parts have been incorporated which have not been purchased from Continental.
- Continental is not responsible for labor, freight or transportation costs incurred in the replacement of any part.
- Continental is not responsible for clothing or machine damage caused by foreign objects placed in unit.
- Continental is not responsible for any consequential damage resulting from any malfunction.
- Continental is not be responsible for, and rejects liability for, any part failure if such failure is due to an act of God, natural disaster, vandalism, intentional infliction of damage or dereliction.

#### III. How to Obtain Replacement Parts for Limited Warranty

For warranty service, Purchaser shall contact the Distributor from which the equipment or part was originally purchased or the nearest Distributor. In the event that the Purchaser is unable to make contact with a Distributor, the Purchaser shall contact Continental directly. Proof of purchase, model number, serial number and the defective part are required to obtain credit. Continental shall have the discretion to require the return of defective parts, however, no parts shall be returned to Continental without Continental's prior written authorization. The determination by Continental not to require the return of defective parts shall not be deemed to constitute a waiver of this warranty or of its right to enforce all of the terms of this warranty.

THIS WARRANTY IS IN LIEU OF ALL OTHER WARRANTIES EXPRESS OR IMPLIED, INCLUDING THE WARRANTIES OF MERCHANTABILITY AND FITNESS FOR USE AND ALL OTHER OBLIGATIONS OR LIABILITIES ON CONTINENTAL'S PART. CONTINENTAL NEITHER ASSUMES NOR AUTHORIZES ANY OTHER PERSON TO ASSUME FOR CONTINENTAL ANY OTHER LIABILITY IN CONNECTION WITH THE SALE OF THE EQUIPMENT AND PARTS. THIS LIMITED WARRANTY IS EXCLUSIVE AND IN LIEU OF ALL OTHER WARRANTIES AND PURCHASER HEREBY WAIVES ALL OTHER REMEDIES, WARRANTIES, GUARANTEES OR LIABILITIES, EXPRESS OR IMPLIED, ARISING BY LAW OR OTHERWISE (INCLUDING WITHOUT LIMITATION ANY OBLIGATIONS OF CONTINENTAL WITH RESPECT TO FITNESS, MERCHANTABILITY, INCIDENTAL DAMAGES AND CONSEQUENTIAL DAMAGES) OR WHETHER OR NOT OCCASIONED BY CONTINENTAL'S NEGLIGENCE. THIS WARRANTY SHALL NOT BE EXTENDED, ALTERED OR VARIED EXCEPT UPON THE PRIOR WRITTEN INSTRUMENT SIGNED BY CONTINENTAL'S PRESIDENT.



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